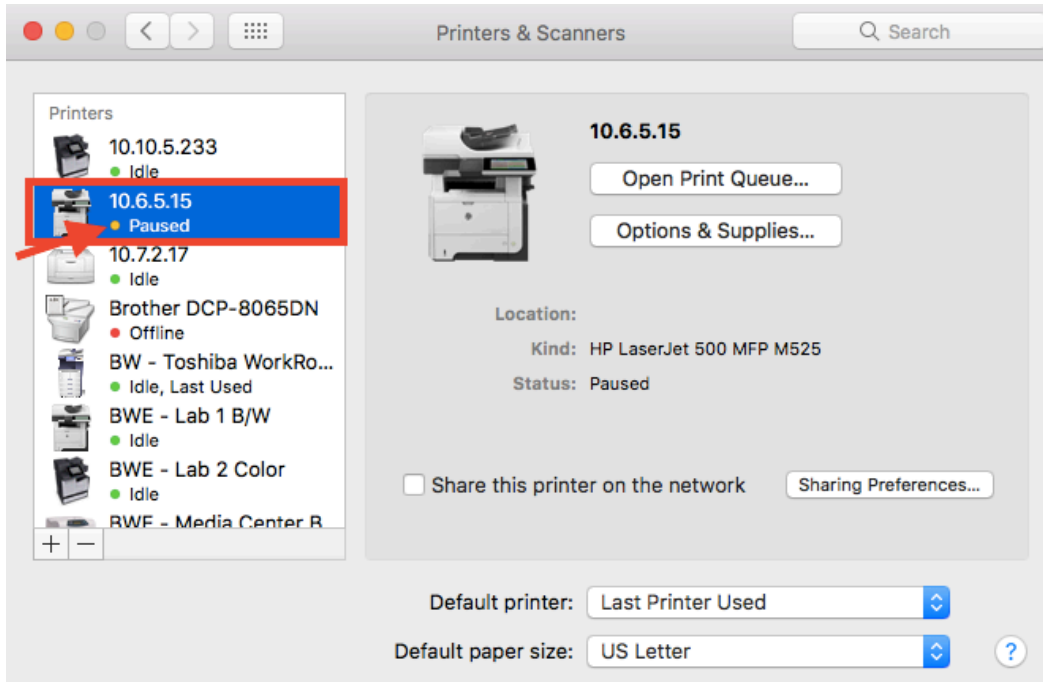
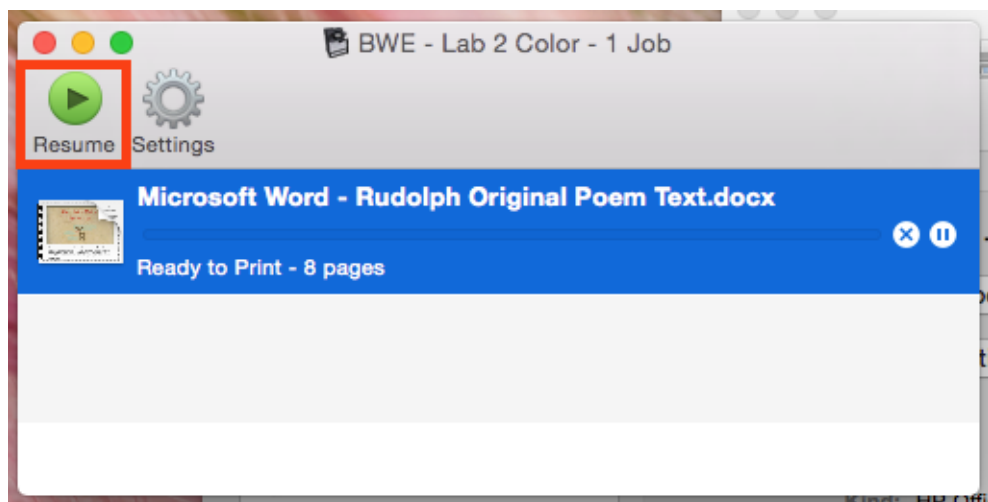


To resume a print job in a Mac:

1. Click the Black Apple In the top left corner of your computer screen and choose '**System Preferences**'
2. Click to enter '**Printers & Scanners**'
3. Scroll through your printers and notice any with yellow dots instead of green dots as shown below
4. *Double-click* the printer showing the yellow dot

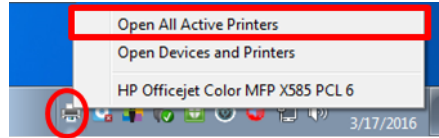


5. In box that appears, click '**Resume**' as shown below

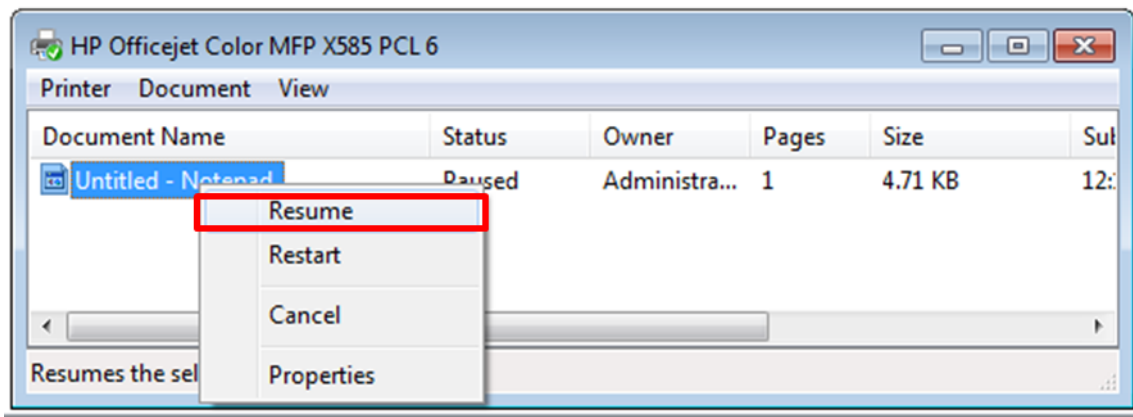


To resume a print job in Windows:

1. Right click the tiny printer icon in your printer's bottom right 'system tray' as circled below in red:



2. Choose 'Open All Active Printers' at the top as indicated above
3. A box that looks like this should appear:



4. Right-click on the job in question, and choose to 'Resume' as shown above